

## Great Service by Masters Brothers

By [ericlaffey](#) - Oct 4, 2010

We recently replaced our HVAC system that was 14 years old. I was given Jeremy's number by a friend and called them to come out and evaluate what we needed. Jeremy came out after taking a look at the system and gave us three options for a replacement. He explained everything very thoroughly to us and we understood exactly what we were getting. They followed up with us to see if there was anything else they could do. We decided on one of the options, set up the date, the technician showed when he said he would and they were in and out in one day. The system is working great so far. I did want to mention that we got a follow up email, after our initial conversation to confirm the date they were going to come out to give us an estimate which I thought was a nice service. We have been very happy and I will recommend them to all my neighbors and co-workers.

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## Recommend Masters Brothers

By [timcrawford22](#) - Sep 30, 2010

**Masters Bros** replaced our old furnace/central air system with an America Standard heat pump system. The process started with Jeremy **Masters** coming to our house and explaining the differences between a standard, heat pump and geo-thermal system in a way I could understand. Jeremy was also very helpful in the way he explained the different rebates and tax credit available to me. He was always available by phone or email and was very timely in answering my questions. **Masters Bros** was competitive with its pricing. The installation of our new system went very smoothly. Their technicians showed up at the house when they said they would, went out of their way to keep our house clean, and kept us up-to-date on the status of the install. We have been very pleased with the way our new system has cooled our house this summer, and are confident we will be just as comfortable this winter. I know **Masters Bros** appreciates my business, and I'm glad we chose them. I ... [More »](#)

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## Great Service

By [Shelley](#) - Sep 27, 2010

We used **Masters Brothers** for the electrical wiring and HVAC in our new home. They did an excellent job and were great to work with. We had some issues with the generator we purchased and **Masters Bros** has been very helpful in getting it resolved to our satisfaction. Any time we have had to call for service they respond promptly, going above and beyond our expectations.

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## Two thumbs up

By [Steve](#) - Sep 27, 2010

I have hired **Masters Bros** to do the HVAC and Electrical work at 5 new homes that I have built in **Bloomington**-Normal. Every time I got outstanding service. They are very professional, knowledgeable and honest. Prompt and reliable, these guys got the job done on time, and within the cost they estimated. I definitely plan to use them again. Steve Lehman

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### Service

By [Jill](#) - Sep 25, 2010

We were having problems with our air conditioner over this very hot summer. We called **Master Brothers** on a Sunday night hoping for a call back on Monday morning. Instead, **Master Brothers** called back that night a few minutes after we had placed our call. An appointment was scheduled for early the next day. **Master Brothers'** technician was prompt, knowledgeable and courteous. We were very pleased with the service we received from **Master Brothers**. We have recommended them to others and will continue to do so!

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### Guardian Generators

By [dwf911](#) - Sep 24, 2010

**Masters Brothers** installed a top of the line 20kW Guardian generator at our personal residence this past spring and we couldn't be happier with the product or the service. Jeremy **Masters** came to our home and reviewed the situation, thoroughly explained the alternatives, the pricing and the installation process. He promptly gave us bids for the various alternatives and answered further questions in a very friendly and professional manner. The installation was completed on schedule and on budget. This is the kind of service all contractors should provide but many fall short. I highly recommend "**Masters Bros.**" for all the lines of service they provide.

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### Service

By [cdkaeb](#) - Sep 24, 2010

We have used **Masters Bros** for our business and our residence numerous times. They have always given us very prompt service. In fact this summer when our central air conditioning stopped working **Masters Bros** had a technician out and the air back working within 3 hours of our phone call. I'd recommend **Masters Bros** to anyone.

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